



APOLLO HOTELS GROUP

Check into Heaven on Earth! Into Apollo Hotels.

APOLLO BEACH & APOLLO BLUE

SUSTAINABILITY REPORT 2025



APOLLO BEACH
HOTEL

Check into the Heavenly Beach!
Into Apollo Beach.



APOLLO BLUE
HOTEL

Check into the Heavenly Blue!
Into Apollo Blue.

FEBRUARY 2026 · FALIRAKI, RHODES

MESSAGE FROM THE MANAGEMENT

In 2025 our two hotels hosted 200,277 overnight stays (-0.8%) and cut energy use per overnight stay by 7.6%, meeting the target of 25.5 kWh. The year was shaped by the recovery from the November 2024 flood, which destroyed the basement facilities and the laundry.

TOURISTIKES EPICHEIRISEIS APOLLON S.A. operates an ISO 14001 certified Environmental Management System and a verified carbon footprint. In 2025 we reduced total energy consumption by 8.3%, water by 7.2% and chemicals by 23.6%, despite more operating days.

THE MANAGEMENT

2025 at a glance

23.97	0.80	116,480	0.42
kWh per overnight stay target 25.5	m ³ water per overnight stay target 0.70	kWh from solar PV target 146,169	lt-kg chemicals per overnight stay target 0.40
Achieved	Not achieved	Not achieved	Narrowly missed

Note on comparability: part of the reduction in energy, water and chemicals is due to most linen being washed off-site by an external partner.

ABOUT THE COMPANY

This report covers the Apollo Beach and Apollo Blue hotels in Faliraki, Rhodes, for calendar year 2025 (228 operating days).

Company name	TOURISTIKES EPICHEIRISEIS APOLLON S.A. (Apollo SA)
VAT No. / GEMI No.	094044487 / 71288920000
Registered office	Faliraki, Kallithea, 85105 Rhodes, Greece
Overnight stays 2025	200,277

The two hotels share common infrastructure: laundry (Blue basement), central stores, butchery and vegetable preparation (Beach basement), maintenance, purchasing and gardens. One executive chef runs four kitchens. Drinking water comes from two boreholes and a 630 m³/day reverse osmosis unit, supplemented by the municipal network (DEYAR).

Figures are consolidated for both hotels, except the carbon footprint, which is verified per property.

GOVERNANCE

Sustainability is managed through the integrated Management System, with ISO 14001 certification in force and an annual Management Review.

- **Quality & Food Safety:** a designated manager, shared by both hotels.
- **Whistleblowing channel, Law 4990/2022:** a designated reporting officer, registered with the Labour Inspectorate.

KEY INDICATORS 2025

Of the four indicators with a target, only energy per overnight stay was met in 2025; however, all intensity indicators improved compared with 2024.

Indicator	2025	2024	Change	Target 2025	Result
Overnight stays	200,277	201,882	-0.8%	202,000	99.1%
Energy (kWh)	4,799,669	5,235,934	-8.3%	—	—
Energy (kWh/overnight)	23.97	25.94	-7.6%	25.5	Achieved
Solar PV (kWh)	116,480	144,127	-19.2%	146,169	Not achieved
Water (m³)	160,130	172,642	-7.2%	—	—
Water (m³/overnight)	0.80	0.86	-6.5%	0.70	Not achieved
Chemicals (lt/kg)	83,645	109,458	-23.6%	—	—
Chemicals (lt-kg/overnight)	0.42	0.54	-23.0%	0.40	Narrowly missed

ENVIRONMENT

Total energy fell by 8.3%, water by 7.2% and chemicals by 23.6%; part of the reduction is due to linen being washed off-site after the flood.

Energy

Electricity 4,011,744 kWh (-5.7%), heating oil 59,112 lt (-18.3%), LPG 29,850 lt (stable). Solar PV produced 116,480 kWh (-19.2%), as no output was recorded from January to March; the panels require inspection and cleaning.

Water

Borehole No. 1 supplied 56,104 m³ (-11.2%) and borehole No. 2 76,105 m³ (-15.5%). Municipal water, however, rose by 43.8% to 27,921 m³, a possible sign of a leak or a change in distribution that is under investigation. Water quality is monitored through analyses by an accredited laboratory.

Chemicals and laundry

Pool chemicals 61,280 (-26.9%), laundry 6,459 (-34.8%), dishwashing 6,015 (-2.6%), general cleaning 9,399 (+2.5%). Wash cycles fell to 2,994 (-38.2%) and linen to 317,280 kg (-35.9%), as the ironing room was destroyed; laundry indicators are not comparable with 2024.

Waste

In 2025, 56.370 t of food waste and 3.447 t of waste sent for recovery were declared in the national Electronic Waste Registry (HMA), for both hotels combined.

Waste stream	EWC codes	Quantity (t)	Management
Food waste	—	56.370	Food waste report (surplus food 0.000 t)
Used cooking oil	20 01 25	2.920	R1, biofuel production (RECO OIL, 19 collections)
Electrical and electronic equipment	20 01 36, 20 01 35*, 20 01 23*, 16 02 13*, 16 02 11*	0.477	R12 (SOULTANOGLOU → ECORESET)
Lamps	20 01 21*	0.050	R12 (SOULTANOGLOU → POLYECO)

Carbon footprint

The carbon footprint is calculated per hotel in accordance with EN ISO 14064-1:2018 and verified by TÜV HELLAS, as required by Article 19 of Law 4936/2022. The latest verification was completed on 24.02.2026, with 2019 as the reference year.

Hotel	t CO2e	Verification report No.
Apollo Beach	1,585.831	TH-EKN-0249
Apollo Blue	923.783	TH-EKN-0250
Total	2,509.614	—

PEOPLE AND COMMUNITY

In 2025 we employed 338 people, with a near-equal gender balance and only 2 working days lost to occupational accidents.

The company has a policy against violence and harassment and a whistleblowing channel under Law 4990/2022.

- **Young workers:** young people aged 15-18 are employed strictly in accordance with the law.
- **Local community:** priority to local suppliers and the Greek Breakfast.

Workforce indicators

Workforce indicator	2025	2024
Employees (total)	338	211
Men	174 (51.5%)	96 (45.5%)
Women	164 (48.5%)	115 (54.5%)
Staff departures	43	24
Employees absent due to sickness	55	82
Working days lost to sickness	590	1,051
Working days lost to occupational accidents	2	0
Overtime	0	0
Disciplinary sanctions	0	0

In 2025 the company continued its donations to local organisations and its provision of meals to social care facilities.

FOOD SAFETY AND GUESTS

Food safety is managed through a HACCP study within the Management System.

- **Allergens:** allergy declaration at Reception and a dedicated F&B Allergy Form.
- **Traceability:** annual traceability exercise.

Guest satisfaction remained high in 2025: an overall score of 90.83 at Apollo Beach and 87.83 at Apollo Blue.

Department	Beach 2025	Beach 2024	Blue 2025	Blue 2024
Overall score	90.83	88.75	87.83	91.48
Front Office	74	76	77	87
Housekeeping	86	84	70	68
F&B	78	77	77	75
Wellness & Leisure	81	87	85	89

SUPPLY CHAIN

Purchasing volume in 2025 remained practically unchanged from 2024. Suppliers are evaluated annually within the Management System.

2026 TARGETS AND COMMITMENTS

Our commitments for 2026 are based on the findings of 2025.

- Investigate the 43.8% increase in municipal water use and check for leaks.
- Inspect and clean the solar PV panels, with monthly recording of output.
- Water: reach 0.70 m³ per overnight stay; chemicals: 0.40 lt-kg per overnight stay.
- Full recording of recycling by waste stream.
- Restore the laundry and ironing room and bring washing back in-house.
- Comply with Regulation (EU) 2024/573 on fluorinated gases.
- Maintain ISO 14001 certification.