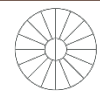


SUSTAINABILITY REPORT  
SUSTAINABILITY REPORT  
APOLLO HOTELS

2021



APOLLO HOTELS  
GROUP

Check into Heaven on Earth! Into Apollo Hotels.

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## The Hotels

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### *Apollo Beach*

The 4-star and modern hotel of 310 rooms is located in a calm and green landscape, next to the golden sands of Faliraki, on the eastern shores of the island with its clear blue and shallow waters, 14 km from the city of Rhodes and 5 km from the Afandou golf course. Ideal location for carefree holidays in an idyllic landscape and in comfortable hotel facilities. Apollo Beach is certified with

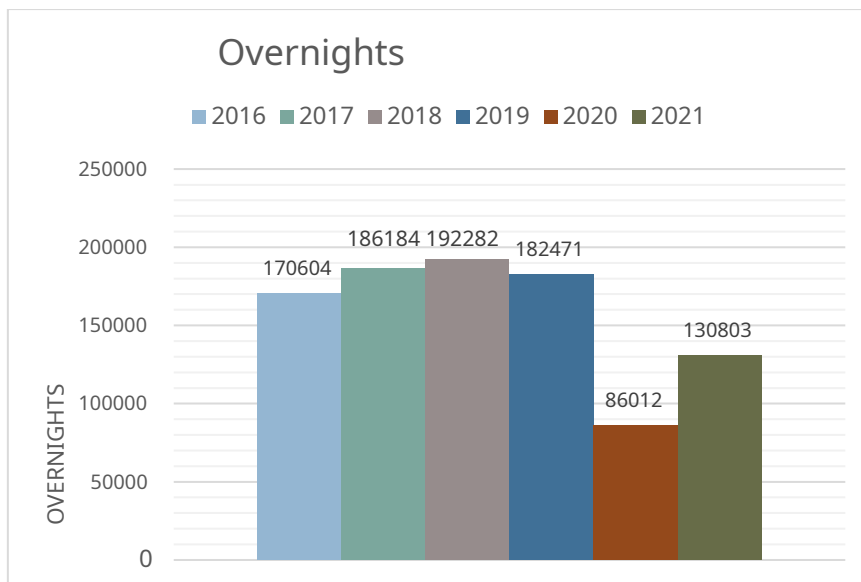
- ISO 9001 (2014)
- ISO 22000 (2014)
- ISO 14001 (2017)
- Travelife Gold
- Greek breakfast (2018)

### *Apollo Blue*

Apollo Blue with a capacity of 158 rooms has been certified with

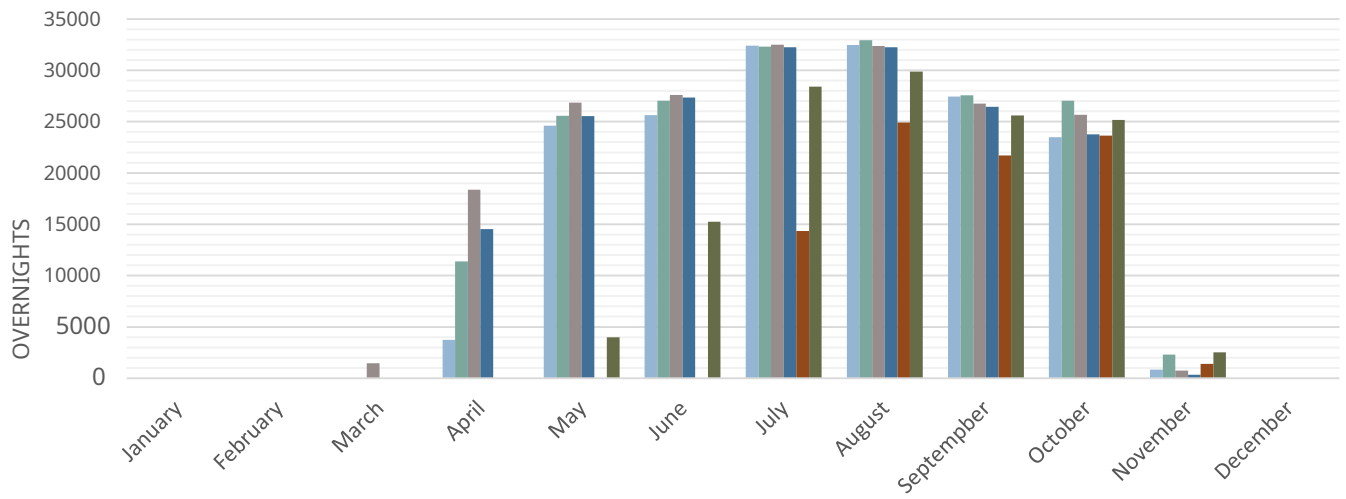
- ISO 9001 (2014)
- ISO 22000 (2014)
- Travelife Gold (2014)
- ISO 14001 (2017)
- Greek breakfast (2018)

For 2021 we had an increase in overnight stays by 52.8% compared to 2020 due to the CoVid-19 pandemic, compared to 2019 there is a decrease of -28.32%.



# Overnights

■ 2016 ■ 2017 ■ 2018 ■ 2019 ■ 2020 ■ 2021



# Energy

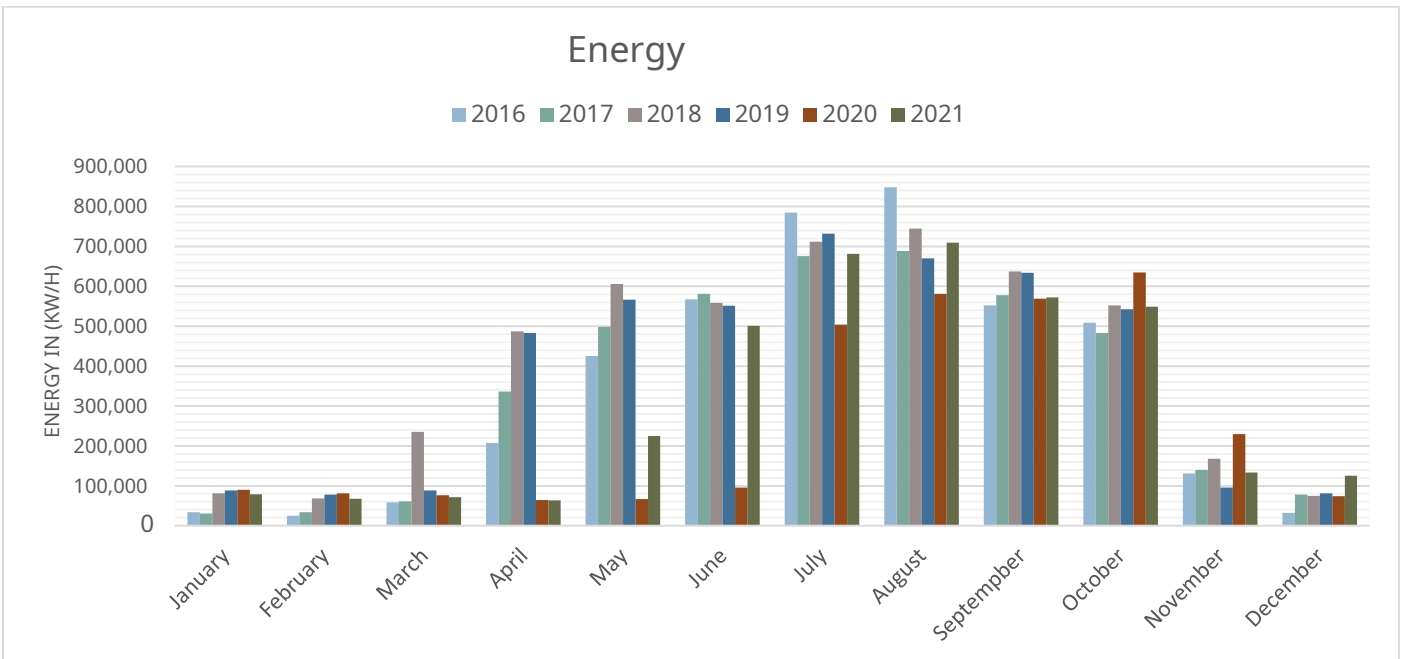
## *We manage energy efficiently*

- We take advantage of solar energy by installing collectors on every available surface.
- We replace the old cooling-heating machines with new high-energy technology performance
- We replace all light fixtures with new technology and low consumption LEDs
- We replace all old electrical appliances such as televisions and mini bars with new technology and low consumption (Energy Star)
- We have equipped all rooms with energy-saving automatic locks.
- We install automatic light switches (motion-time) wherever possible (gardens, shared toilets)

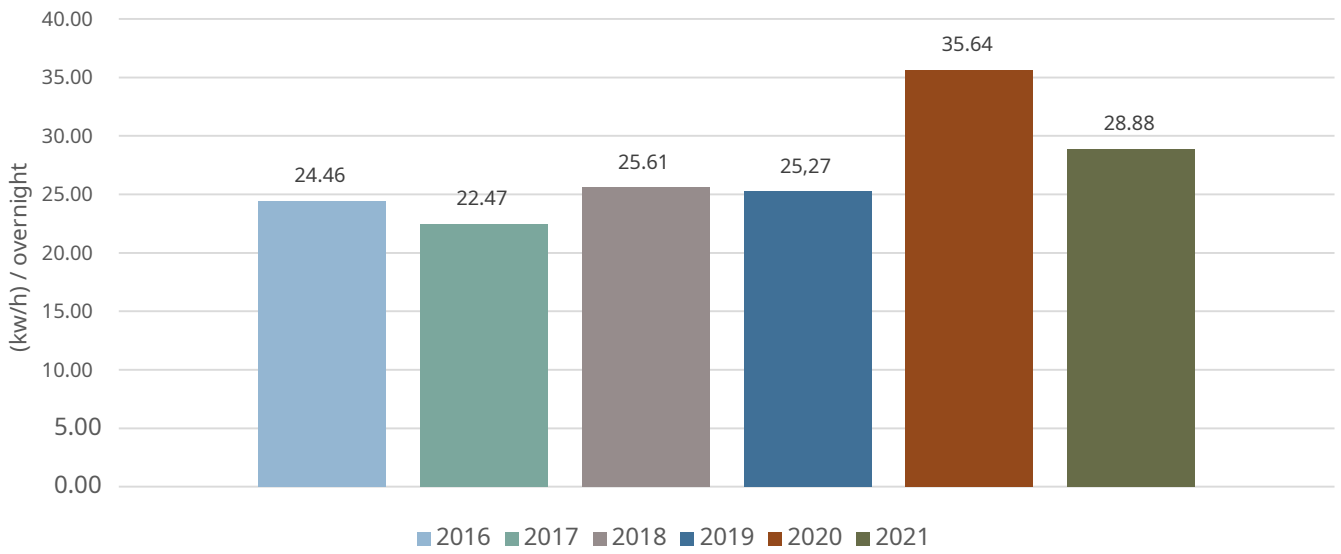
## *We minimize the impact on the atmosphere*

- We replace all outdated refrigeration machines with modern ones chillers and heat pumps with ecological freon.
- We have stopped the operation of all Oil burners and use only LPG and electricity.

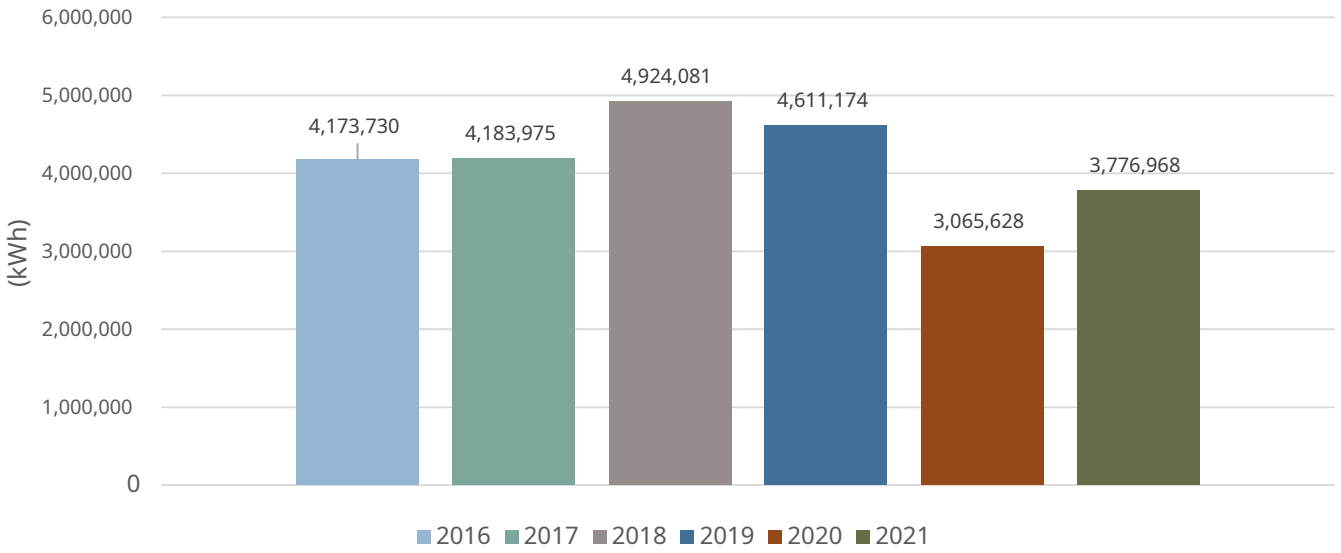
We observe an increase in energy consumption, this is a result of the increase in the days of operation with low occupancy of the hotel due to the pandemic, and the change in the air supply using fresh air in the air conditioning based on the legislation.



### Energy / Overnight



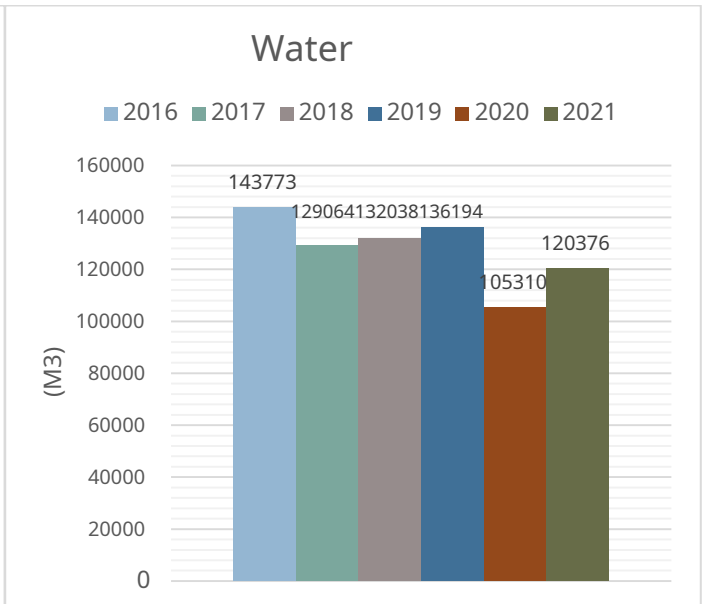
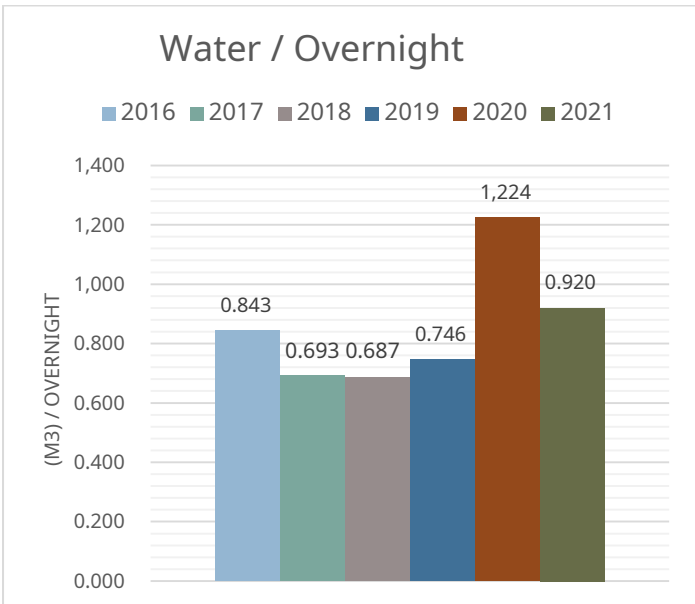
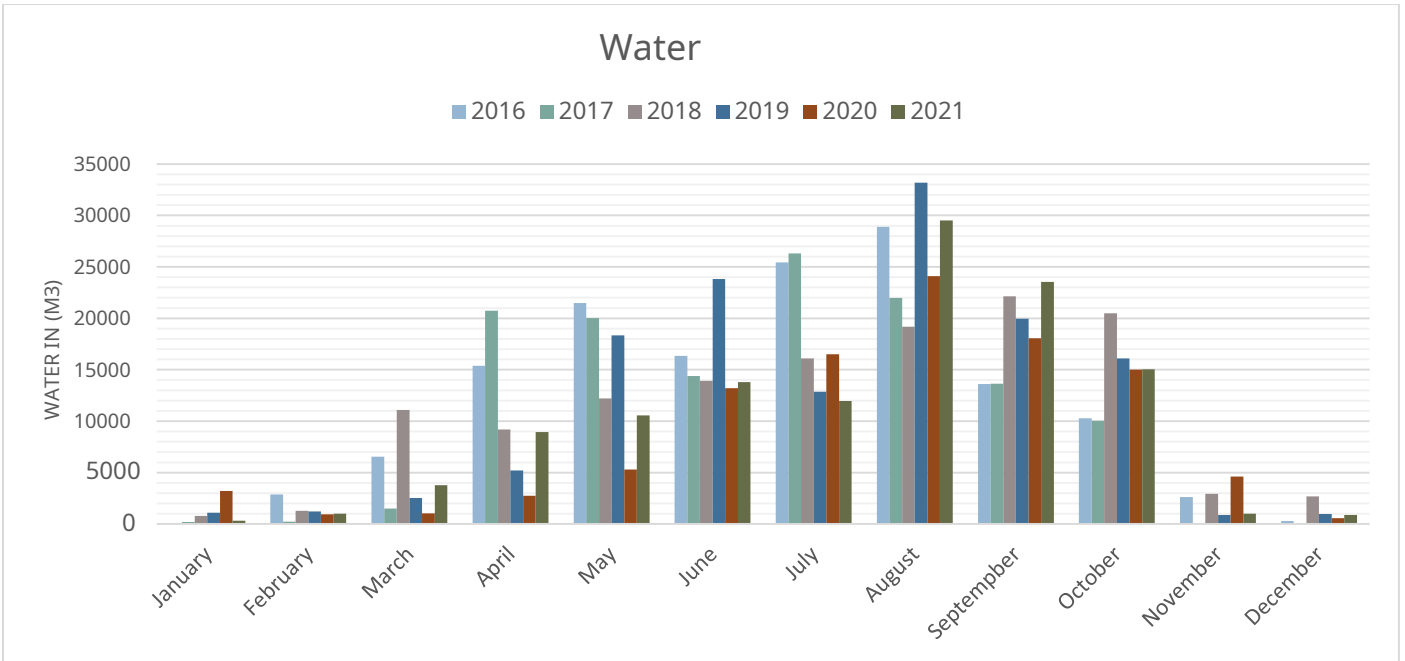
### Energy



## Water

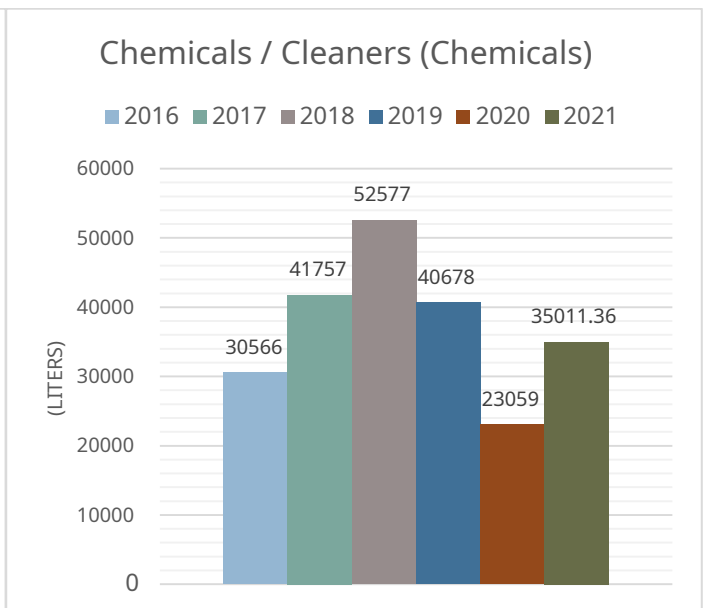
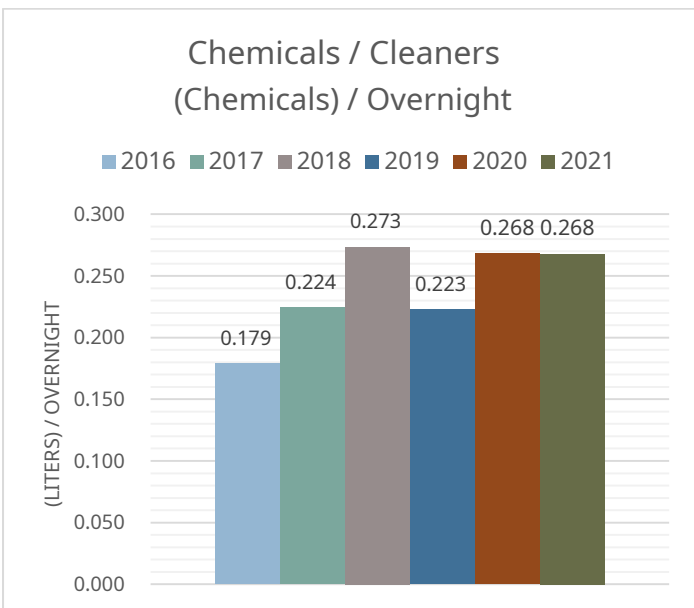
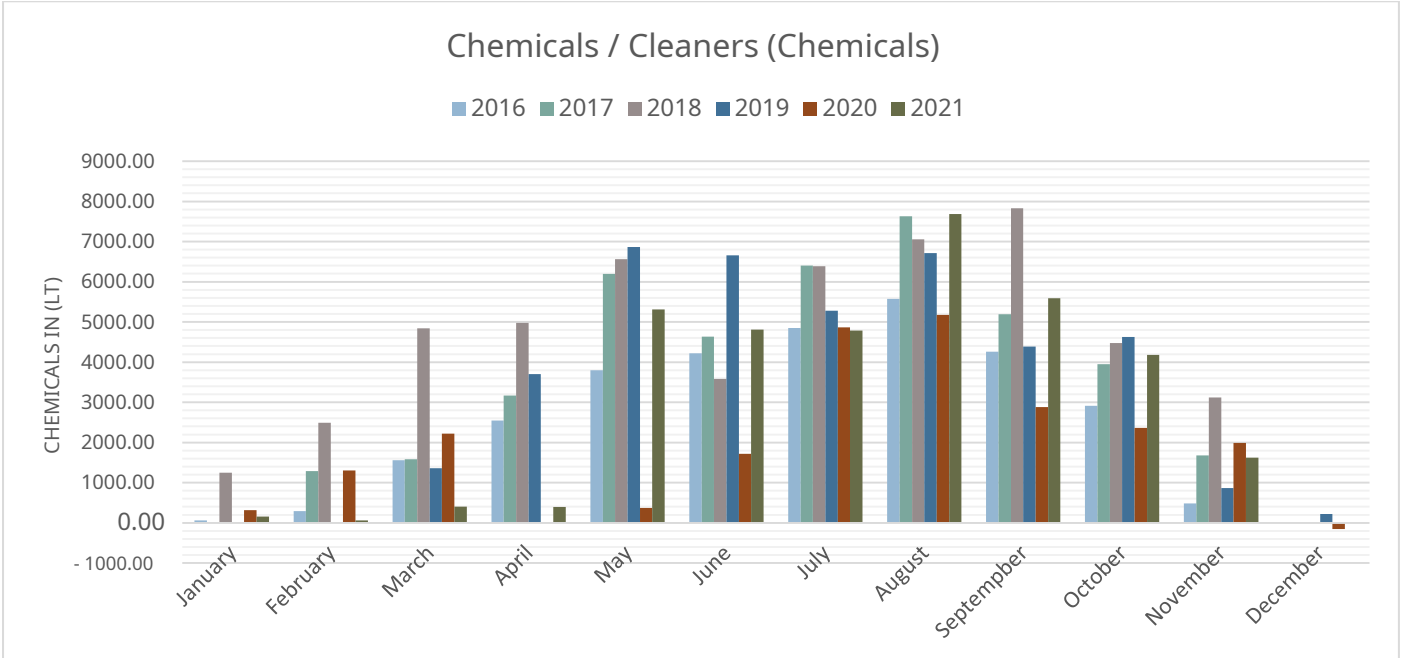
*We reduce the consumption of water to the absolutely necessary*

- We regulate consumption from taps, showers, cisterns to the minimum possible.
- We regularly check our network for leaks
- We prioritize the cultivation of endemic species in gardens with low water requirements.
- We install automatic water switches where possible (pool shower)
- We are modernizing the irrigation system of the gardens with the installation of automation and hydraulics drip network



## Chemicals / Cleaners

We have managed in recent years to continuously reduce the volume of chemicals with continuous staff training as well as using only concentrated cleaners with the use of automatic dosing systems for their dilution. In the last 2 years 2020 and 2021 there is an increase in the consumption of chemicals due to the intensive cleaning programs during the pandemic.





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## Recycling

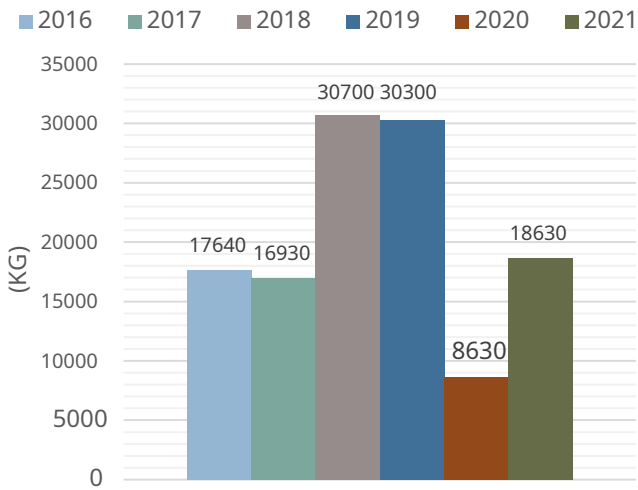
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### *We reduce, separate, recycle waste*

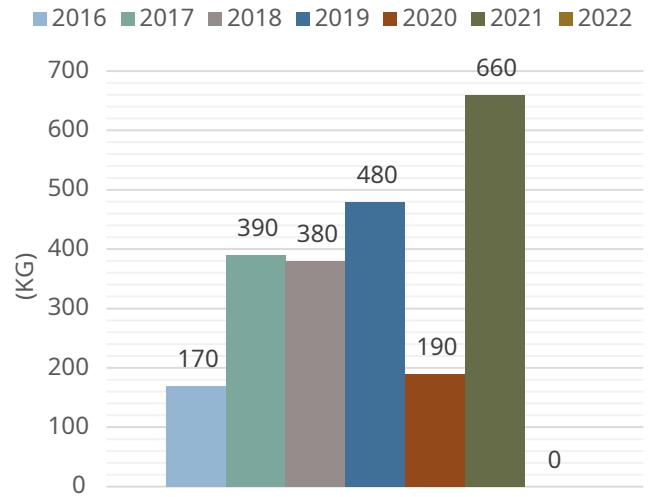
- We constantly reduce the volume of packaging from the supplied materials, preferring large and simpler packaging.
- We have excluded all disposable packaging and serving utensils (glasses, plates, amenities, aluminum cans of soft drinks, etc.).
- We separate at source and recycle in collaboration with our suppliers
  1. Glass
  2. Plastic
  3. Metal
  4. Paper
- We have installed a modern composting machine and compost all organic waste from the food departments but also the gardens.
- We collect and dispose of all hazardous waste such as lamps, batteries, oils, etc.

We are seeing an increase in plastic recycling. During the pandemic, single-use products or food packaging such as plastic/acrylic for buffet use came back.

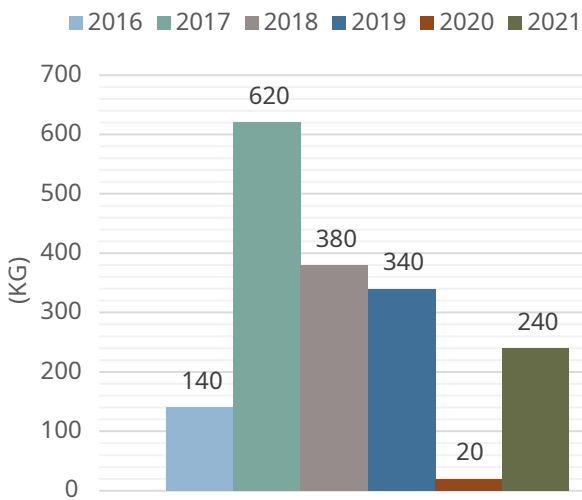
### Paper



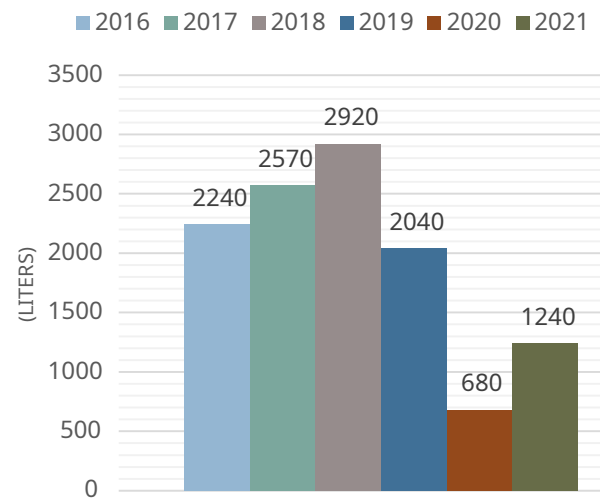
### Plastic



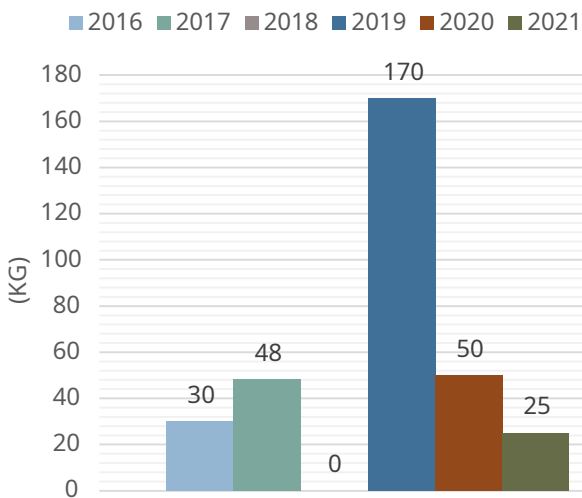
### Metal



### Cooking oils (Cook oils)



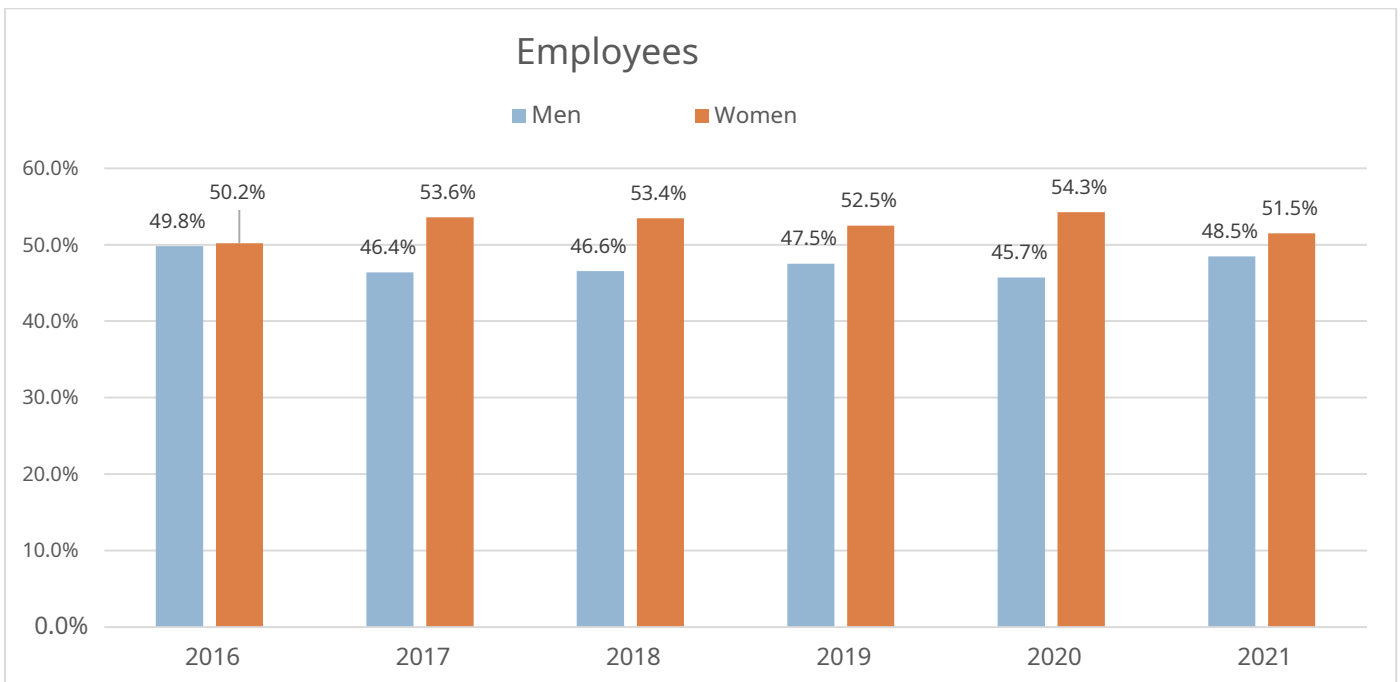
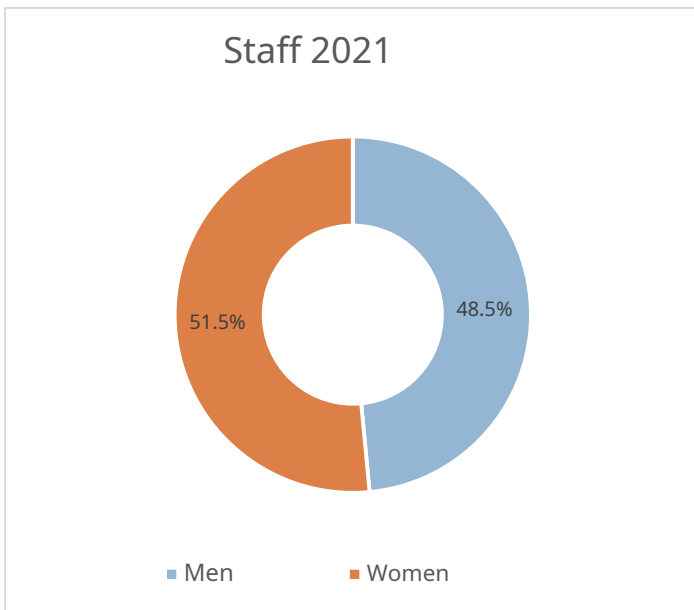
### Batteries



## Staff

### *Our employees are capital for our company*

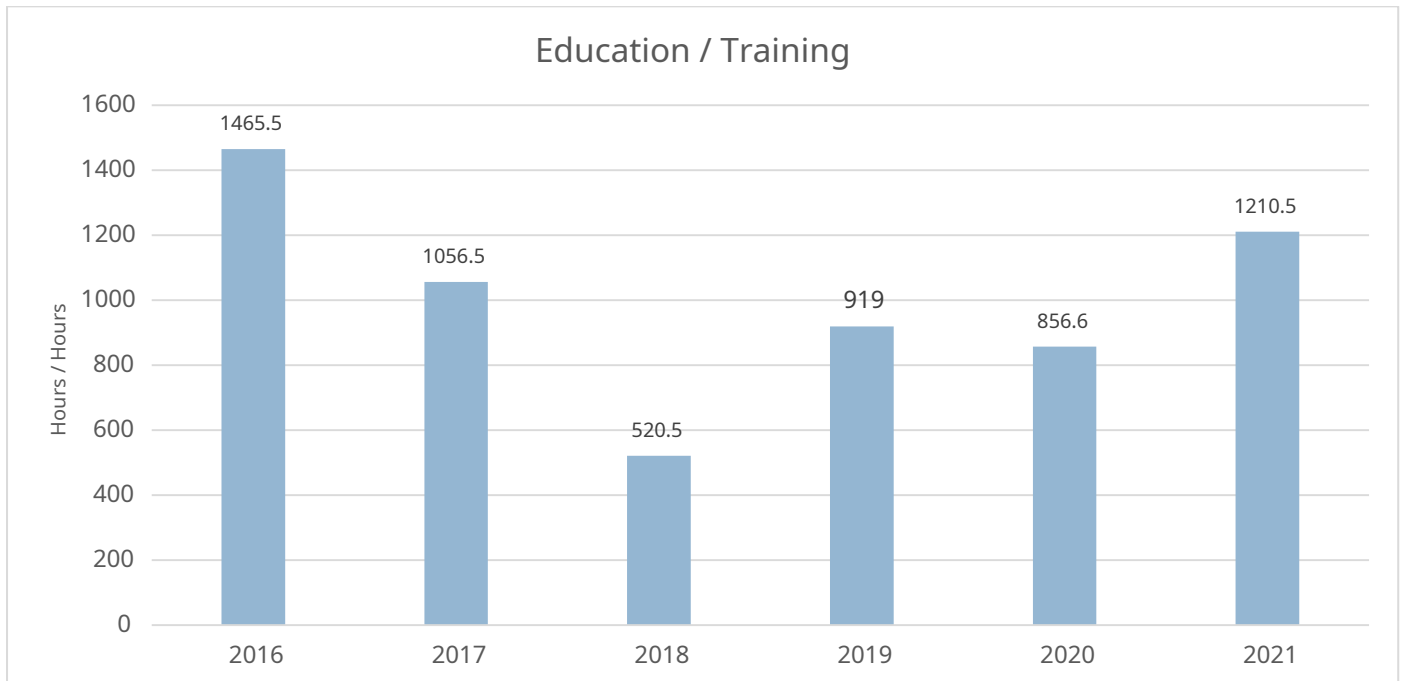
- We seek and cultivate stable relationships of trust and cooperation with our staff for this is why we prefer employees who are permanent residents of the island.
- We encourage initiative, develop the family climate, aim for everyone to feel the Business as if it were their own.
- The working conditions, the duties of their position as well as the Regulation governing labor relations, are in writing and made known to all.



### *Health and safety in the workplace is our priority*

- We are constantly working towards the improvement of working conditions in terms of facilities, machinery and tools we provide.

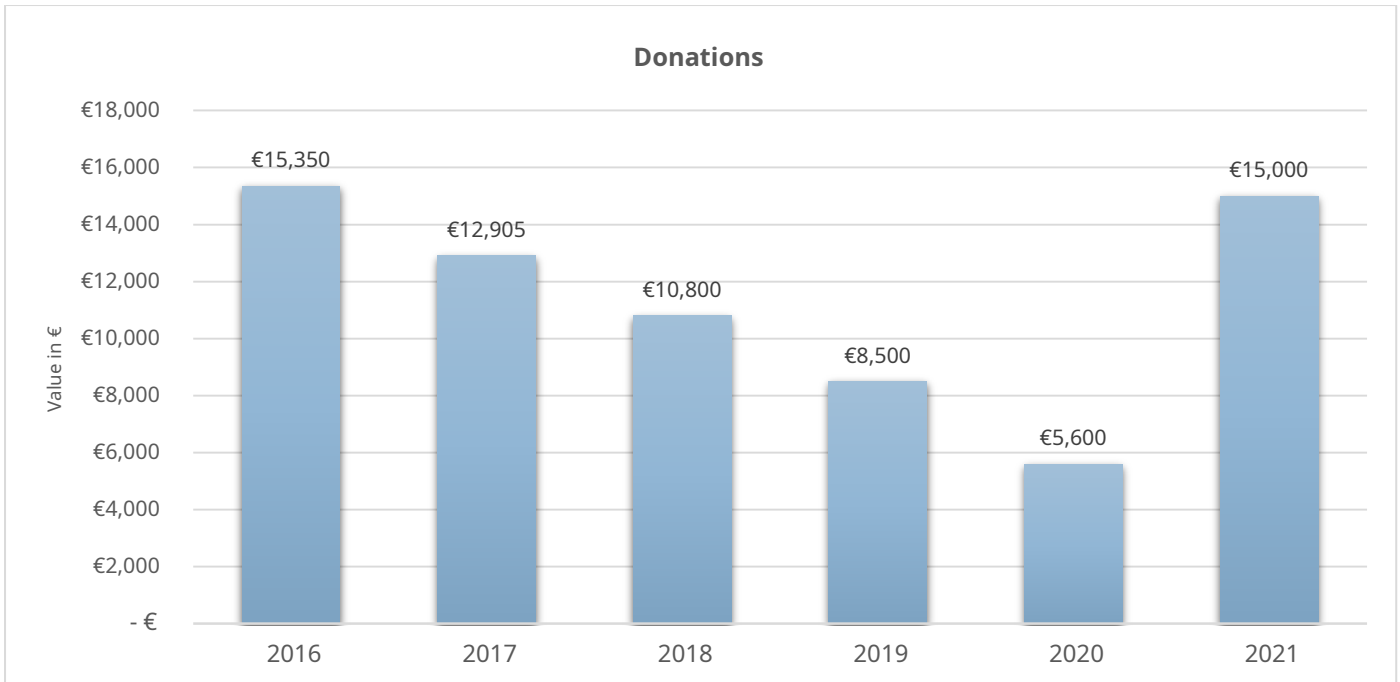
- We have all the necessary Personal Protection Equipment for each job
- We have written work instructions and train employees to follow the measures security.
  
- We regularly inspect premises and facilities and take immediate Corrective Actions for reducing the chance of an accident both for our staff and for our customers.



## Local society

### *We are active for the upgrading of the local society*

- We actively participate in Associations, Organizations, Chambers related to Tourism, both in Locally and nationally.
- We support initiatives, events, sports-cultural associations, Environmental Organizations, aiming to be a living cell of the Local society.



Offering ready meals to our fellow human beings who are in need.

### *We promote responsible tourism in the region*

- We are working towards creating a network of customers, suppliers, local society and organizations-carriers, with the aim of promoting Responsible Tourism
- We actively support environmental organizations and Biodiversity Protection Agencies of the island
- We are close to the local community, we listen to the issues that concern them and we try to let's help
- we participate as a Business and encourage our employees to voluntarily participate in collective efforts to upgrade the environment and the quality of life (reforestation, beach cleaning, etc.)
- We disseminate our Environmental Policy to all our partners and push towards it direction of adoption of good Environmental practices on their part.
- We support Ecological movement, recommending bicycles and Public Transport.
- We have plenty of information material available to our customers about History, culture, traditions and the natural environment and we encourage them to get to know them.
- We systematically encourage our customers to participate in the Environmental program Management of the hotel, separating waste, saving energy and water and participating in the clothing change program.

### *We condemn all forms of child exploitation*

- The company does not hire minors for any reason and for any job no matter how easy it is.

- We support without exception, the current laws that are intended to prevent and to punish the crime of sexual exploitation of children.
- We work closely with the competent law enforcement authorities which we inform immediately, at any case where any suspicious activity comes to our attention and concerns the exploitation or sexual or physical abuse of children
- All Hotel employees have a duty to report immediately to their Supervisor and he in turn to the Hotel Manager, any suspicious incident that comes to their attention.

*We respect human rights*

- We do not accept any behavior or treatment of an employee or customer of the Hotel, which discriminate or conceal discrimination based on age, disability, race, ethnicity, gender, political beliefs, religion or sexual preference.

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## Purchase Policy

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### *We reduce our environmental footprint with eco-friendly supplies*

- We work with Local producers and suppliers as a matter of priority
- We source materials with the lowest possible environmental burden (fresh instead of frozen, fresh instead of canned)
- We choose, wherever possible, Certified with Ecolabel and/or Organic farming.

### *We minimize the amount of food we throw away*

- We participate in food waste initiative, we educate and raise awareness of our staff and customers.
- We continuously measure food waste and take corrective actions with aimed at minimizing them
- Participation in its program WWF Hotel Kitchen.